

AN FAQ

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THE ZEPHYR™ PERFORMANCE SYSTEMS OMNISense 4.0 SOFTWARE LAUNCH: 9 THINGS YOU NEED TO KNOW

1. When will OmniSense 4.0 software be available?

OmniSense 4.0 software became available on Dec. 15, 2015.

2. How is OmniSense 4.0 software different from OmniSense 3.9.7 software?

OmniSense 4.0 software is a major revision over OmniSense 3.9.7 software. The upgrade includes numerous feature improvements, including:

- OmniSense Analysis and Live now include embedded or separate windows to display geographic locations via Google Maps. The feature is enhanced by heat maps, physiological data overlays on paths, distance markers, zoom/pan functions, and shuttle function of position for multiple subjects simultaneously.
- Three ECHO modes for supporting up to 100 subjects.
- The BioModule will now summarize and store movement metrics without any processing required after Live monitoring or download. Each metric includes associated graphs in Analysis as well as in the consolidated report.
- HRV is now more reliable in the presence of motion and noise, providing a dramatic improvement in the validity of values for HRV.
- A new "Readiness Metrics and Readiness Protocol," which includes a resting test and survey to calculate a readiness score (0 to 10) and track other metrics.
- Various usability enhancements such as Analysis data filtering, control of markers to set timestamps, session merging, scaling of bar charts and graphs, and categorization of variables.
- Faster downloads via a redesigned 50-bay charging case and BioModule firmware enhancements.

3. Is there a price increase for OmniSense 4.0 software?

Yes. Due to the Medtronic investment in development and enhanced functionality, the retail price for OmniSense 4.0 software is \$3500. System bundles and Advantage pack prices have been modestly increased to reflect this new price.

4. Is there an upgrade path to OmniSense 4.0 software for existing OmniSense software customers?

Yes — there is an upgrade path. It is as follows:

1. Contact Medtronic product sales or your Medtronic product distributor.
2. Provide your existing OmniSense software license key as proof of purchase.
3. Provide a purchase order or credit card order for P/N 9600.0395 OmniSense 4.0 software upgrade.
4. You will be given a link to download the update.

(Note: Zephyr™ P/N 9600.0395 provides for the components to be delivered to the end user.)

5. How much is the upgrade?

The retail price for the upgrade is \$2500. Medtronic is offering a special upgrade price of \$899 until Feb. 28, 2016.

6. I am an OmniSense software end user. What is involved in updating to OmniSense 4.0 software?

Once the purchase of the upgrade is complete, the OmniSense software user is sent an email that contains a link to the download as well as a password to access the link and a license key for the upgrade. The downloaded OmniSense software upgrade file will contain an OmniSense 4.0 software setup, user manuals, and firmware updates.

As a prerequisite, the OmniSense software user will need to update the firmware of his BioModules. There are three firmware update files for the three generations of BioModules:

- Gen 1 BioModules — Bluetooth 2.1 only
- Gen 2 BioModules — Bluetooth 2.1 and ECHO
- Gen 3 BioModules — Bluetooth 2.1, ECHO and BTLE

Once an OmniSense software user has executed the upgrade, all the hardware and data will be migrated to the new OmniSense 4.0 software database.

7. I have Pebble™ watches with the Zephyr™ app installed. Are these affected?

Yes. As a part of the OmniSense 4.0 software release, we have upgraded the Pebble watch app. The change allows the user to customize the data displayed on the watch. In the previous version, the information displayed was fixed.

8. How do I upgrade my Pebble watches?

The watches are not upgradeable in the field, so they'll need to be returned to Medtronic for the upgrade. There is no charge for the watch upgrade.

9. Will there be a free 30-day trial version of OmniSense 4.0 software?

No. This release is intended for budget-conscious users. The 30-day trial version of OmniSense 3.9.7 software will continue on the Zephyr Anywhere website (zephyranywhere.com), and OmniSense 3.9.7 software will continue to be supported and available for purchase.